

Fit for Health 2.0

Brussels 13 September 2017

Audits in H2020

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Research and Innovation

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1.1. What is this presentation about?

Advices on How To Avoid Errors few, clear, simple words









- <u>Discipline</u> (keep your files in order).
- Prudence (use the budget, do research, but do not drive at a speed of 131,9 km/h all the time).
- <u>Perseverance</u> (keep fighting for your rights, but choose the forum – rules must be adopted by way of legislation, not by way of audit approach).
- Reality (only if impossible, always stick to the reality)

AND in case of doubt, consult the NCP, the PO/FO, the EC enquiry service.

European

1.2. Financial issues – consequences of errors

- Identified errors might lead to
 - Recovery of the undue amount and "extrapolation"
 - Penalties
 - Suspension of payments or termination of the contract
 - Reputational damage
 - Financial losses
 - •
- For sure, all this leads to bad weekends with bad mood and horrible headaches





2.1. Why do we do audits

DG Declaration of Assurance

I, the undersigned Director-General, in my capacity as authorising officer by delegation,

Declare that the information contained in this report gives **a true and fair view**[1]...

State that I have a reasonable assurance [...] based on my own judgement and on the information at my disposal such as ex-post controls...

However the following reservation should be noted:

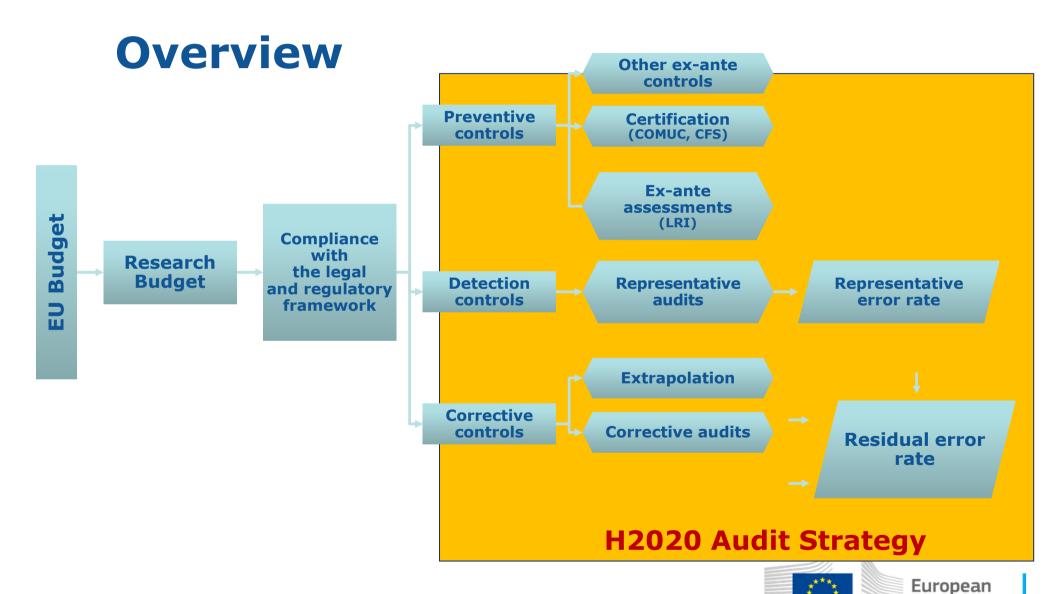
Reservation concerning the rate of <u>residual</u> errors with regard to the accuracy of financial statements in the Seventh Framework Programme (FP7) grants.

Brussels, 31 April 2016
"Signed"
The Director-General Robert-Jan Smits

[1]→True and fair in this context means a reliable, complete and correct view on the state of affairs in the service.



2.2. Balance between ex-ante controls and ex-post audits



Commission

3.1. Background: H2020 vs FP7 - What changed?

Main changes (1)

- Single reimbursement rate
- More flexible rules for third parties and subcontracting costs
- Differentiation between contracts and subcontracts
- Single 25% flat rate for indirect costs
- 3 options for productive hours



3.2. Background: H2020 vs FP7 - What changed?

Main changes (2)

- Clearer and simpler obligations on time records
- More flexibility for average personnel costs
- Eligibility of non-deductible VAT
- Less audit burdens (2 years auditability)
- Common Support Centre (CSC)



3.3. Framework for ex-post audits in H2020

Horizon 2020

One set of rules

One set of annotations AMGA

One governing body
Common Support
Centre (CSC)
AND
One Common Audit

ne Common Audi Service (CAS) performing the audits One Audit Strategy AND

One Indicative Audit Programme & set of consequences of findings

applied by CAS, KPMG, PwC, and Moore Stephens Equality of treatment

Consistency of audit reports

Legal certainty



4.1. What are the elements of the Audit Strategy?

Legal Basis

Article 29 of the H2020 Reg. defines the principles of control and audit:

Commission

- §2. The control system shall ensure an appropriate balance between trust and control, (...).
- §3. (...) the audit strategy (...) under Horizon 2020 shall be based on the financial audit of a representative sample of expenditure across Horizon 2020 as a whole (...) complemented by a selection based on an assessment of the risks related to expenditure. [every two years]
- Audits (...) shall be carried out in a coherent manner in accordance with the principles of economy, efficiency and effectiveness in order to minimise the audit burden on the participants". [one Common Audit Service; synchronised sampling cycles]

Objective

To provide the relevant AODs with necessary elements of assurance

- assessing the legality and regularity of H2020 project payments;
- attaining residual error rates at an acceptable level, multi-annually.



4.2. What are the elements of the Audit Strategy?



- Financial statements paid
- SYGMA = main data source

Constraints

- Article 30§2 of the H2020 Regulation:
 - "audits may be carried out up to two years after the payment of the balance".
- Article 22.5.2 of the Model Grant Agreement:
 - the entities "may extend findings ... if ... those findings are formally notified to the beneficiary concerned ... no later than two years after the payment of the balance".
- The Commission proposal indicates a maximum of 7% of the number of beneficiaries to be audited.



4.3. How often could I be audited?

✓ The H2020 Audit Strategy takes into account the H2020 Regulation which considers that:

"a revised control strategy, shifting focus from minimisation of error rates towards risk-based control and fraud detection, should <u>reduce the control burden for the participants</u>".

- ✓ Audits may be started <u>up to two years after the payment of the balance</u>.
- ✓ "Extrapolation" (now extension of audit findings) cannot apply to grant agreements for which the payment of the balance occurred two years or more before the date of the letter of conclusion.
- ✓ As an indication: a <u>maximum of 7% of the number of beneficiaries</u> to be audited during H2020.

The creation of the CSC - and the CAS in particular - should allow a better coordination of Horizon 2020 audits and avoid over-auditing the beneficiaries.



4.4. What are the elements of the Audit Strategy?

Commission

The principles:

- > H2020 2013->2020=> H2020 Audit strategy 2016-2025
- Financial audits => compliance with the legal and regulatory framework ≠ performance audits
- A corporate approach [H2020 expenditure as a whole]
- Three layers of sampling:
 - the 'corporate sample' via the Common Representative Sample (CRS) complemented by a risk-based selection;
 - the 'additional sample': for entities with specific grant agreements [Marie-Curie Grants; ERC Grants] or a proper discharge procedure;
 - the 'Article 10 sample': explicit request of the JUs.



4.5. What does the Audit Strategy cover?



H2020 Audit Strategy: 20 'clients'

In:

DG RTD

DG CNECT

DG GROW

ğ

DG HOME

DG ENER/MOVE*

DG AGRI*

DG EAC*

* Implement budget via EAs

AS

REA

ERCEA

EASME

INEA

CleanSky

IMI

ECSEL

BBI

FCH

Sesar

Shift2Rail

GSA - Prague (Regulatory Agency)

the

Out:

EIT - Budapest

ESA

P2Ps (Article 185)

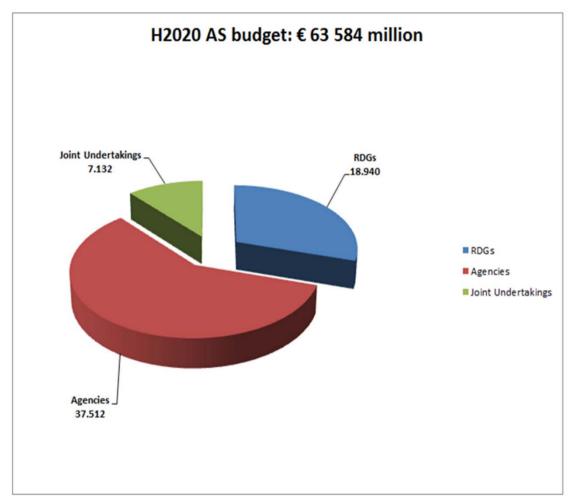
EIB



4.6. What does the Audit Strategy cover?



Group	▼ € million	%
■RDGs	18.940	30%
RTD	9.414	14,8%
CNECT	8.328	13,1%
GROW	651	1,0%
HOME	160	0,3%
ENER	261	0,4%
AGRI	85	0,1%
MOVE	39	0,1%
EAC	1	0,0%
∃Agencies	37.512	59%
REA	12.825	20,2%
ERCEA	12.629	19,9%
EASME	6.374	10,0%
INEA	5.603	8,8%
GSA*	80	0,1%
■Joint Undertakings	7.132	11%
Clean Sky2	1.704	2,68%
IMI2	1.638	2,6%
ECSEL	1.167	1,8%
BBI	975	1,5%
FCH2	665	1,0%
SESAR2	585	0,9%
SHIFT2RAIL	398	0,6%
Grand Total	63.584	100%

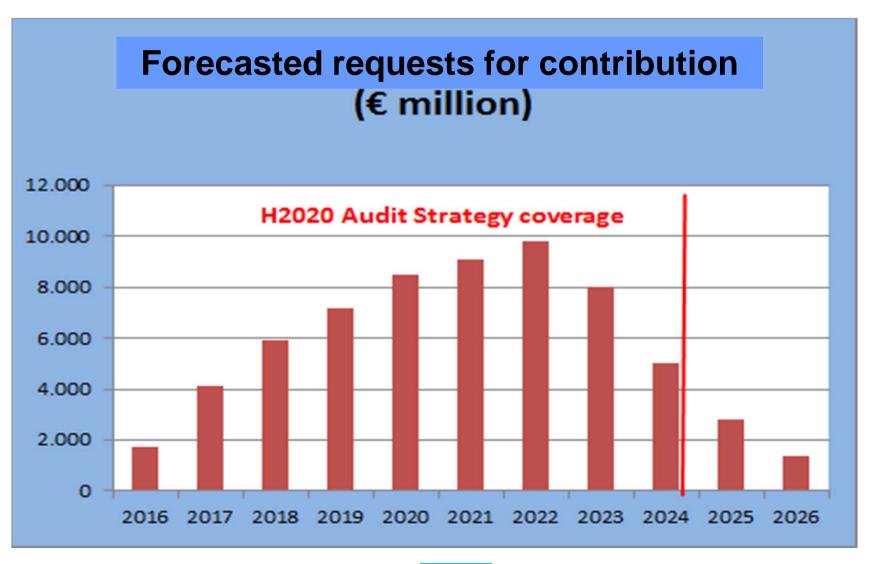




^{*} Budget is part of DG GROW budget

4.7. What does the Audit Strategy cover?







4.8. In-house or outsourced audits

✓ External audits **ARE** ruled by Article 22.1 of the H2020 Model Grant Agreements: H2020 General MGA

ARTICLE 22 — CHECKS, REVIEWS, AUDITS AND INVESTIGATIONS — EXTENSION OF FINDINGS

22.1 Checks, reviews and audits by the [Agency and the] Commission

22.1.1 Right to carry out checks

The [Agency or the] Commission will — during the implementation of the action or afterwards — check the proper implementation of the action and compliance with the obligations under the Agreement, including assessing deliverables and reports.

For this purpose the [Agency or the] Commission may be assisted by external persons or bodies.

The [Agency or the] Commission may also request additional information in accordance with Article 17. The [Agency or the] Commission may request beneficiaries to provide such information to it directly.

Information provided must be accurate, precise and complete and in the format requested, including electronic format.

Ex-post controls

- in-house (CAS) +/-20%
- outsourced (EAFs) +/- 80%

External audits ARE NOT :

- Agreed Upon Procedures performed by CFS auditors
- Controls done by operational officers on deliverables
- Controls done by financial officers on Financial Statements (Forms C)

Ex-ante controls



4.9. How does the CAS select audit companies?

Selection of the External Audit Firms (e-Tendering)



Selection criteria







Execution and reporting standards Working methods (e.g. IAP) Methods to identify and report CoI Communication solutions

Best price-quality ratio



- **KPMG**
- PwC
- Moore **Stephens**

Legal and regulatory

Capacity

Allowed to pursue the professional activity

Economic and financial

Minimum volume of business Professional risk insurance

Technical and professional

Recognition by competent authorities Proven professional experience Capacity to draft reports in native EN level



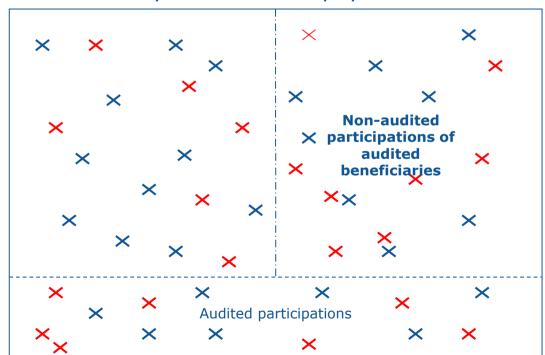
5.1. The importance of the residual error rate

Commission

From representative to residual

Representative error rate (RepER%)

Measures the amount of error present in the population



- ★ Non-systematic error
- X Systematic error

Corrective measures, step 1: The effect of auditing

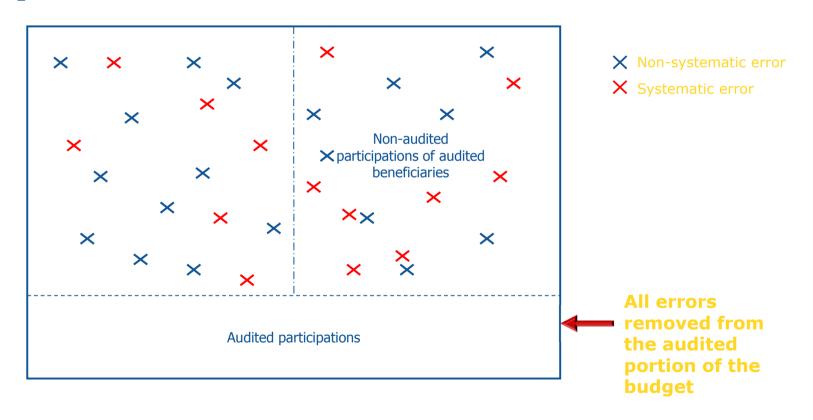




5.2. The importance of the residual error rate

Commission

From representative to residual



Corrective measures, step 2: The effect of extrapolation





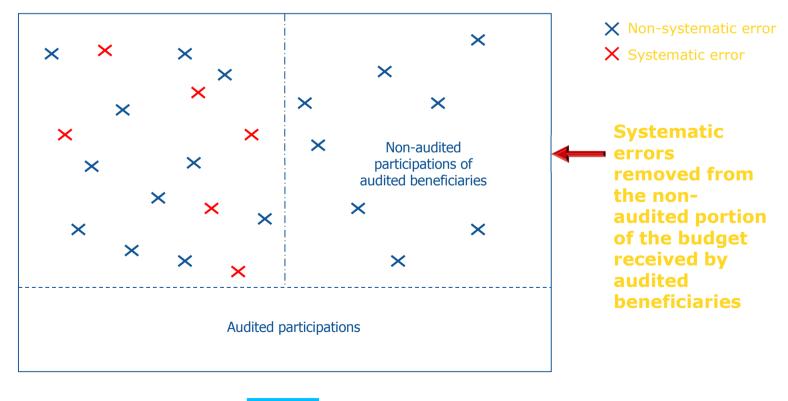
5.3. The importance of the residual error rate

Commission

From representative to residual

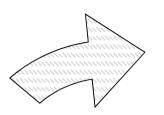
Residual error rate (ResER%)

Measures the amount of error left in the population after corrections





6.1. Audit cycle



Implementation of Audit Results



Reporting & Audit Closure



Audit Strategy & Selection



Audit Planning & Preparation



Examination on site



6.2. Audit Strategy & Selection

- Statistical method: Monetary Unit Sampling (MUS)
- Audits of biggest beneficiaries
- Risk based analysis: high amounts, large proportion of subcontracting, new beneficiaries, etc.
- Audits on request
- Fraud-risk audits



6.3. Audit Planning & Preparation

- Concrete selection of actions to be audited
- Initial contact with responsible auditors to agree on dates and logistics for audit visit
- Formal "Letter of announcement" of audit including detailed annex with information and documents to be provided prior and during the on site examination



6.4. Audit process - Main steps

Initiation

Letter of Announcement



Planning & Preparation

- ✓ Agree fieldwork dates
- ✓ Information request
- ✓ Collection of audit evidence

Cooperation is critical during all stages of the audit process

Examination



- ✓ Desk review
- √ Visit on-the-spot
- ✓ Collection of audit evidence



Provide appropriate, sufficient and persuasive evidence

- ✓ Indicative Audit Programme
- ✓ Preliminary findings
- ✓ Closing meeting

Reporting & Closure



- ✓ reviewed by CAS
- ✓ consulted internally (units) managing the actions)
- 2. Contradictory procedure



- √ carefully review preliminary findings and recommendations
- ✓ submit appropriate, sufficient and persuasive evidence
- 3. Draft Audit Report (DAR) incorporating beneficiary's comments
 - ✓ reviewed by CAS (including by the) quality control)
 - ✓ all comments are carefully reviewed and responded
 - √ consulted internally (units) managing the actions, legal advice, internal committees etc.)
- 4. Final Audit Report (FAR)
- 5. Letter of conclusion





Implementation of audit findings

Post audit Managed by the EC operational services (not the CAS)





7.1. Communication during the audit process (1)

- Examples and best practices:
 - Hypothetical example 1: on-site visit does not signal missing documents, but the draft audit report proposes adjustments on that ground;
 - Best practice 1: during contradictory phase the Beneficiary and the auditor should discuss:
 - every missing supporting documents
 - request mutual additional clarification;
 - if necessary agree for an extension of the contradictory procedure



7.2. Communication during the audit process (2)

Examples and best practices:

- Hypothetical example 2: no preliminary findings highlighted during the closing meeting, but adjustment proposed in the final audit report and pre-information letter follows for recovering significant amounts
- Best practice 2: in a normal audit process 'no surprise' should occur be attentive to ALL audit phases:

For the Beneficiary

- Closing meeting summarises significant preliminary audit findings, as well as further steps
- Upon receipt of the <u>draft</u> audit report, comment on ALL findings and recommendations raised by the draft audit report and accompany your comments by appropriate, sufficient and persuasive evidence

For the CAS

- To ensure equal treatment, several steps of quality control on the draft audit report is performed prior to sending it to the beneficiary
- The auditors are requested to carefully assess all your comments and issue the final audit report explaining their position and addressing all comments received
- Findings are referenced to an Article of the H2020 MGA



7.3. Communication during the audit process (3)

- Examples and best practices:
 - Hypothetical example 3: the beneficiary is given insufficient time to submit comments on the draft audit report and there are severe misunderstandings/mistakes in the final audit report;
 - Best practice 3: in order to avoid this kind of situation:
 - ✓ provide the missing supporting documents
 - √ The contradictory procedure is one month; if insufficient please inform the Auditors/CAS
 - ✓ and ask, if necessary, for a (limited) extension of the time given for the
 contradictory procedure



7.4. Communication after the closure of the audit

Who does what?

- > The CAS (Common Audit Service) closures the audit by issuing:
 - the Final Audit Report (after the contradictory procedure) with the Letter of Conclusion
 - The **Letter of Conclusion** summarises the audit findings and informs the beneficiary that the final audit report will be **distributed** to the **relevant Commission services** for the **implementation** of the **audit findings**
- > The "Operational" Services:
 - Calculate the amount of EU financial contribution (to recover or to offset) and send a letter informing the beneficiary (and giving him another contradictory period)
 - In case of a **recovery**, the pre-information letter will contain the **detailed** reasons
 - Taking in due account the comments and observations submitted by the **beneficiary** the EC services may decide to:

 revise the amount of the EU financial contribution

 - and/or to confirm the amount to be recovered;
 - offset (deduction from a next payment)



7.5. Communication after the closure of the audit

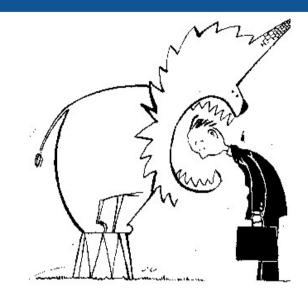
Who does what?

- > The "Operational" Services:
 - In this case a debit note will be sent to the beneficiary which can be challenged before the Court of Justice of the European Union;
 - The Court of Justice is the competent court for any dispute regarding the validity, application or interpretation of the H2020 grant in accordance with the Art 57.2 of the H2020 MGA
- > The Beneficiary:
 - The beneficiary has the opportunity to reply to the pre-information letter and submit comments and observations within a deadline indicated in the letter



8.1. Auditors vs beneficiaries: who does what?

Who is who in this picture?



> The auditors:

- Don't invent evidence
- Don't invent rules
- Don't interpret rules

> The beneficiaries:

The same! But don't wait for an audit!!!





8.2. Why do errors still occur?

4 languages spoken

- Researchers
- Accounting and financial people, including auditors
- Lawyers
- Policy makers

✓ We all want simplification but do not want to pay for it

- Flat rate for indirect costs
- Usual and unusual accounting principles
- Legal certainty (both ways)

We are all human beings, and human beings do mistakes

- Because of lack of attention;
- Because of lack of interest;
- Because subject to temptations (or specific situations)



8.3. Conclusions

Few, simple, clear words







✓ Prudence



✓ Perseverance



☑ Reality



Headache during the weekend



In case of doubt, consult: NCP, EC PO/FO, enquiry service



Additional info

Participant Portal

At: http://ec.europa.eu/research/participants/portal/desktop/en/home.html

- Horizon 2020 Annotated Grant Agreement http://ec.europa.eu/research/participants/data/ref/h2020/grants_manual/amga/h2020-amga_en.pdf
- Horizon 2020 On-line Manual http://ec.europa.eu/research/participants/portal/desktop/en/funding/guide.html#
- Questions? Research Enquiry Service http://ec.europa.eu/research/enquiries





Thank you for your attention!

Find out more:

http://ec.europa.eu/programmes/horizon2020/

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